

## **DEBIT CARD INFORMATION**

Dear Guest,

Please be advised, when using your DEBIT CARD to secure your deposit the funds authorized are commonly held aside by the associated bank. This transaction may appear as a charge or pending transaction, during which time the funds will be unavailable for use. The length of time for release is dependent on your bank.

We are available to help expedite the release of any holds still standing after 10 business days. However, it is important that you are in contact with your bank prior to requesting assistance, to verify any pending transactions.

Thank you for your attention to this important information. We wish you a wonderful stay with us.

Sincerely,

Hotel Management

Guest Acknowledgement: \_\_\_\_\_

Date: \_\_\_\_\_